



www.mytruckbucks.com

Customer Overview

Use your Truck Bucks card to receive discounts on parts and service at any Freightliner, Western Star, Detroit or Thomas Built Buses parts location.

How to Enroll

You can enroll at your local Daimler Trucks North America dealer or distributor, or sign up on line at www.mytruckbucks.com. You will be able to choose the card design you want and it will be mailed to you within two weeks. A confirming e-mail will be sent to you immediately with your membership number so you can begin saving now! Enrolling is free!

Discounts

Discounts are preloaded on the card and are tracked by membership number. Discounts and length of promotion will vary so check back often to see what you might need! Your discount at time of purchase will be automatic – no need to carry around coupons!

Redemption Process

When you purchase an item that has a discount, just present your card to the parts salesperson and they will deduct the discount price from your invoice. Your card will then be automatically updated showing you have redeemed that item. If you don't have your card with you, the salesperson can look it up using your phone number or e-mail address.

Truck Bucks Card limits

The Truck Bucks discount card is limited to one card per address. You can get a duplicate card with the same membership number for another family member.

FAQs

- Q. Where can I use my Truck Bucks card?
A. You can use your Trucks Bucks card at any participating Freightliner, Western Star, Thomas Built Buses or Detroit Service Outlet locations in the US and Canada.
- Q. Can I buy more than one item with the discount.
A. Each discount will be unique. Some will allow you to use it multiple times while others may be a one time use. Please refer to the available promotions for redemption limits.
- Q. I lost my card, how do I get a new one?
A. You can request a new card on your account page on mytruckbucks.com, e-mail help@mytruckbucks.com or call 336-886-5063 x247

Q. The web site said I had 3 clutches available on discount yesterday, but today it says there aren't any. Why is that?

A. Discounts are based on an expiration date or while supplies last, whichever comes first. So if stock has been depleted a promotion will drop out of the system.

Q. I moved and need to change the address and phone number on my card, how do I do that?

A. Go on line to mytruckbucks.com Sign in to your customer page and you can make changes to your address, phone number or request a new card.